Help the reader (s) of your résumé by telling us what your employers do / did to make money. Do not assume that the reader knows what your employers do / did.

One or two sentences will suffice.

**Job ID**: 330DJ

Job Title: Service Manager
Degree Requirements: High School

Years of Experience: 5

Type of Position: Direct Hire

Location: Greater Atlanta, GA Area

Salary Range: Depends on Experience and Expertise

Travel Required: 20% approximately

Our Kennesaw, GA, based client has an immediate need for a Service Manager to oversee, monitor, schedule and assist Support Technicians in the maintenance of in the field equipment. The field equipment consists of commercial drink coolers, commercial refrigerators, and freezers. Some travel required for this position. This is an office environment position and only local candidates will be accepted and interviewed for this position.

## The **RESPONSIBILITIES** and **DUTIES** of this position include but are not limited to:

- \* To provide positive guidance and direction for the support technicians
- \* Oversee all maintenance orders are correctly documented and ensure all invoices are accurately priced
- \* Maintain and track parts allocations for the company
- \* Meet with management team to provide updates on service program
- \* Assist in cost analysis related to the service program

## The **MUST HAVE ITEMS** in this position are:

- \* Multiple years of customer service experience
- \* Multiple years of experience working in a team environment
- \* Good communication skills
- \* Must have a good working knowledge of the Microsoft Excel and Word
- \* Electro-mechanical and/or refrigeration experience required
- \* Submit to and pass background check & drug test
- \* Possess a valid Driver's License & clean driving record

If you meet these requirements and wish to be considered for this position, send your résumé to us in a Word document at <u>Resumes AT PinnaclePlacementGroup.com</u> mentioning the **Job ID** and the **Job Title** in the subject line of your email.

In your email or cover letter, please provide us a short narrative detailing your experience and expertise as it applies to this position. Also, please provide us with your *MINIMUM* salary requirements.

## **KEY WORDS**

Refrigeration service manager, service manager, restaurant maintenance service manager, Microsoft Excel, Microsoft Word, Microsoft Office, Electro-mechanical, Commercial Refrigerators, Commercial Coolers, Commercial Freezers, RSES, Refrigeration Service Engineers Society, HEAT, HEAT Plus, Heating, Electrical, Air Conditioning, Technology, CFC Certification, Stationary Refrigeration, Air Conditioning, refrigerant systems, R134a, R404a, R290, R744, North American Technical Excellence Certification, NATE, EPA 608 Certification, Section 608 Refrigeration Recycling Rules, CFC Certification, Bi-lingual Spanish, Power tools, Hand tools, oxyacetylene torch, chemical cleaning equipment, gauge manifolds, electronic measuring devices, electric measuring devices, pneumatic measuring devices, vacuum pumps, refrigerant, heat transfer, BAS keyboard, CRT, CFC, chlorofluorocarbons, HCFC, HFC leak detection, reclaiming, recycling, recovery systems, Ingersoll Rand Refrigeration, Thermo King, Trane Industrial, Crown Tonka, AAA Furniture, APW Wyott Foodservice Equipment, Acry Fabrication, Aero Manufacturing, Advance / Tabco, Airgas Refrigerants, Alegacy Foodservice Products, AllPoints / CCC, Alumna Shield / Hercules Doors, Alvarado Manufacturing, Amana, Amco Corp., American Delphi, American-Hussmann, Amerikooler, Anthony International, Anvil America, Ardco, Inc., Arneg, USA, Bakers Pride, Bally Refrigerated Boxes, Barker Co., Bar Maid Corporation, Berkel, Beverage Air, B-O-F(Bev-O-Flow), BKI (Barbeque King, Inc. ), Blakeslee, John Boos & Co., Boston Bumper, W.A. Brown & Sons, Inc., Bunn-O-Matic, C & K Manufacturing, Caddy Corp., Cannon Equipment, Captive Aire Systems, Carlisle Food Service, Carlson Products, Carroll Coolers, Cecilware, Chase Industries, CH Robinson, Climate Control, Cleveland Range, ColdZone, Commercial Refrigerator Door, Curton Products / TMI, In., Cutler Industries, The Delfield Co., Detecto Scale, Diversified Metal / Dispense-Rite, DiXell / Weiss Instruments, Dormont Manufacturing, Doyon Equipment Inc., Duke Manufacturing, Dura-Ware, Durus Products, Eagle Group, Econo Mac, Enviro Cold Storage Doors, Esselte-Meto, Falcon Products, FBD, Federal Industries, Fincor Electronics, Fisher Manufacturing, FKI Security Group / Gary Safe, Flexon, Inc., Follett Corp., Frank Door Company, Franklin Machine Products, Fred Silver, Frymaster / Dean, Garland / US Range, Gary Safe / NKL Industries, Gemini Baker Equipment, Globe Equipment, GMI Industries, Goetti Air Conditioner, Grindmaster, Gustave A. Larson Company, Handy Store Fixtures, Harper Trucks, Hatco, Heatcraft, Heat Sealing, Hodge, Hollman Cooking Equipment, Hoshizaki, Howard / McCray Refrigerator Co., Hussman, Hytrol Conveyors (Stiles), Ice-O-Matic (Mile High Equip.), Image Works Commercial Cooking Equip., Insinger Machine Co., In-Sink-Erator, InterMetro Industries, International Cold Storage (ICS), Jackson Products, Keep Rite, Kent Corp., Kes Science & Technology, Inc., Kold Pack, Kool Star, Kysor Panel System, Kysor / Warren, Lancer, Lang, Larkin Industries, Leer, Inc. (Wisconsin & Tampa), Leggett & Platt Imports, Lincoln Foodservice, Lozier Store Fixtures, Lyon Metal, Maja Food Technology, Inc., Manitowoc, Marathon Equip Co. Market Forge, Mars Sales, Masterbilt, McCall, Menu-Graphics, Merco / Savory, Meti Span, Meyn Food Equipment, Moffat, Moyer / Diebel, Mr. Winter, National Refrigerants, Nemco, Oasis, Oliver Products Co., Owens Compressor Plus, Owens Corning Foaming, Nu-Vu, Pac-N-Stac, Pameco Corp., Panasonic / Micro Dine, PanOston, Piper Products, Inc., Pitco, Plymold Seating / Foldcraft, Polon Lebeau, Progressive Technology / Schmidt, Promolux / Econo-Frost, Randell Manufacturing, R-Plus Doors, Refron, Reynolds, RGR Technologies, RollSeal Automated Systems, Royal Industries, Royston, RubbAir Corp., Rubbermaid, Russell, Sage Systems, Scottsman, Scotsman Ice Systems, Servend, Sharp Microwaves, Shaw & Slavsky, Shopco U.S.A., Inc., Southbend / Middleby, Southeast Cooler, Southern Store Fixtures, Inc., Spartan Showcase, Star Manufacturing, Structural Concepts, Supermarket Parts Warehouse, Supreme Metal / Barking, Tidel, Tridel Engineering, L.P., ThermalRite Walk-ins, T&R Brass & Bronze Works, Toastmaster, Town Food Service, Tropiton Furniture, True Food Service, Turbo Air, United Refrigeration, Inc., United Signs & Graphics, Univex Corporation, Victory, Vita-Mix, Vollrath, Vulcan-Hart / Wolff, Winco, Win-Holt Equipment, Witt, Zero Zone